PRS

Premier Restoration Services

EMERGENCY TIPS GUIDE

Helpful guidance from the experts at PRS - Premier Restoration Services



When the house is a mess, Call PRS

Premier Restoration Services
912.202.1462 | PremierRestorationService.com
office@callprs.com

Visit our website & Facebook for more Tips & Specials

WATER DAMAGE

WHAT TO DO:

- ✓ Your first step is to contact your insurance company.
- ✓ **Damage from water and bacteria growth can begin within hours. Call PRS for professional help and guidance.**
- ✓ Remove as much water as possible by mopping and blotting.
- ✓ Remove wet area rugs or other floor coverings not permanently attached. DO NOT attempt to start removing your wall-to-wall carpet.
- ✓ Lift draperies off the floor, loop through a coat hanger and place the hanger on the drapery rod.
- ✓ Wipe furniture and prop up wet furniture cushions for even drying and place aluminum foil under furniture legs.
- ✓ Move photos, painting and art objects to a safe, dry location.
- ✓ Keep books on shelves. Pack them tightly to prevent warping of pages until a restoration professional can begin this specialized drying.
- ✓ Open drawers, closets and cabinet doors to enhance drying.

WHAT NOT TO DO:

- ✗ Do not enter a room with standing water until electricity has been turned off.
- ✗ Do not use a regular household vacuum to remove water.
- ✗ Do not lift tacked-down carpet without professional help.
- ✗ Do not use electrical appliances while on wet carpet of flooring.
- ✗ Do not disturb visible MOLD.

FIRE & SMOKE DAMAGE

WHAT TO DO:

- ✓ Call for professional help. Corrosive by-products can cause irreversible etching in as few as 72 hours.
- ✓ If the temperature is above 60 degrees, air out the house to reduce smoke odor.
- ✓ Clean laminate surfaces as well as chrome, porcelain and aluminum fixtures to prevent permanent tarnishing or etching.
- ✓ Change to air filter on your furnace if it uses forced hot air.
- ✓ Tape damp cheesecloth over returns and supply registers to capture loose soot in the air.
- ✓ Discard any open food packages.
- ✓ If the electricity is off, clean out the refrigerator and leave doors propped open.
- ✓ Send clothing with heavy smoke damage to a qualified restoration dry cleaner.

WHAT NOT TO DO:

- ✗ Do not touch anything with your bare hands.
- ✗ Oil from your hands can permeate upholstery, walls and woodwork, causing additional damage.
- ✗ Do not wash wall. Incorrect cleaning could compound the soot residue.
- ✗ Do not attempt to clean carpets or upholstered furniture.
- ✗ Do not use electrical appliances until having them checked.
- ✗ Do not use ceiling fixtures if the ceiling is wet.

24/7/365 the experts at PRS are ready to help. We work to get the job done right and stay by your side until you are satisfied with the results

PRS

Premier Restoration Services

HELPFUL TIPS

Helpful guidance from the experts at PRS - Premier Restoration Services

When the house is a mess, Call PRS

Premier Restoration Services
912.202.1462 | PremierRestorationService.com
office@callprs.com

Visit our website & Facebook for more Tips & Specials

WOOD FLOORS

WHAT TO DO:

- ✓ Use doormats at all exterior entrances to trap sand and grit to avoid scratching the floor.
- ✓ Use area rugs on high traffic pathways. Avoid rugs with rubber backs, this does not allow for proper ventilation.
- ✓ Standing water can damage wood floors, clean up spills immediately.
- ✓ Utilize protectors under furniture that is movable.

WHAT NOT TO DO:

- ✗ Do not wet mop your wood floor, it can harm the finish.

CARPET & RUGS

Vacuuming regularly is the best way to maintain your carpets. Vacuum daily in high-traffic or pet areas. Vacuum twice weekly in medium-traffic areas. Vacuum weekly in light-traffic areas.

Always use attachments at carpet edges. Be aware that one pass with a vacuum is usually not sufficient to do the job. Go over it several times and in several different directions.

Clean spots and spills quickly with products that do not damage carpet. Blot liquids with a dry, white absorbent cloth or plain white paper towel.

AIR DUCTS

Our climate can be a difficult for allergy sufferers. Did you know that having your air ducts professionally cleaned may alleviate some allergy symptoms?

Help maintain clean air ducts, change air filters based on manufacturer's recommendations.

Regular vacuuming will also help reduce pet dander and airborne dirt and debris.



OTHER SERVICES

- Mold Remediation
- Spot Removal
- Fabric/Carpet Protector
- Hard Floor Cleaning
- Packout/Content Cleaning
- Trauma & Biohazard Clean-Up
- Odor Removal
- Crawl Space Encapsulation
- Attic Remediation
- Vandalism Clean-Up
- Tile & Grout Cleaning
- Hoarding Clean-Up

The clean you expect.
The service you deserve.